



Overview

Nolin RECC and Trilliant bolster their 10-year SecureReach® partnership with managed services

Solutions

Trilliant's SecureReach® LPWAN and managed services

Benefits

Nolin RECC and Trilliant bolster their 10-year SecureReach® partnership with managed services

Results

Trilliant's SecureReach® LPWAN and managed services

SUMMARY

Trilliant, a technology partner providing advanced metering infrastructure (AMI) communications networks and grid-edge data platforms that help utilities worldwide modernize their grids at scale, announced a long-term agreement with Nolin RECC for hosting and managing its existing Trilliant SecureReach® Solution until 2030.

Based in Elizabethtown, Kentucky, Nolin RECC needed a reliable solution to securely manage connections to its nearly 39,000 members. SecureReach® LPWAN (Low Power Wide Area Network) is designed to specifically meet the needs of low-data-rate/high-capacity networks in rural and hard-to-reach environments.

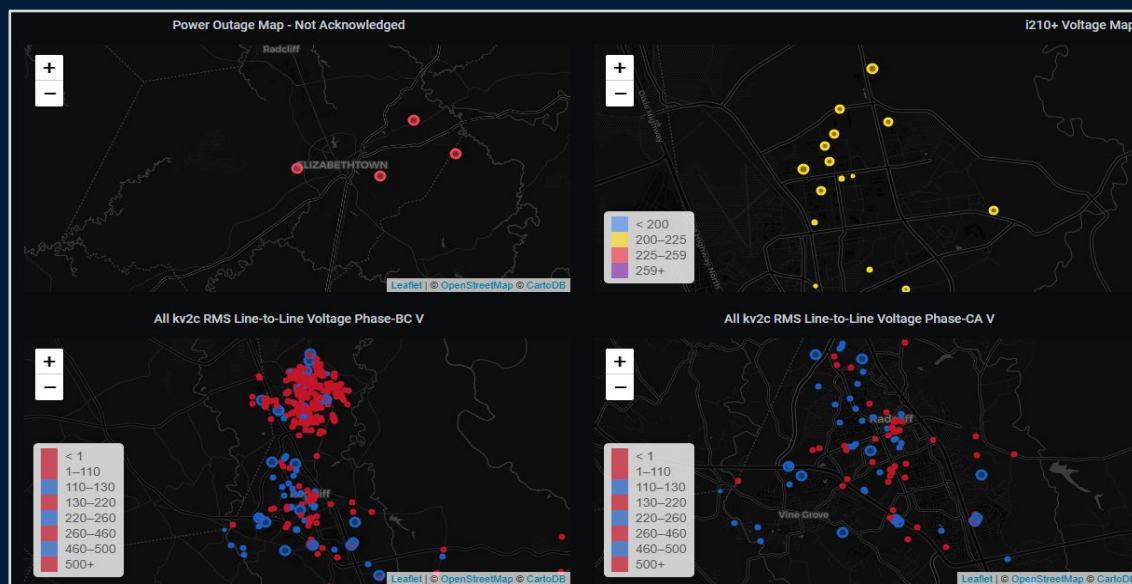
Nolin RECC has been using Trilliant's SecureReach® solution since 2016 to consistently deliver 99.8% daily meter reads. That system is now fully hosted by Trilliant directly and is combined with a custom dashboard based on Nolin's unique operating requirements, including outage and voltage maps, to provide the data and insights necessary to deliver services safely and reliably.

“Trilliant continues to be great to work with,” said Devon Woosley, Manager of Engineering, Nolin RECC. “We recently had an issue with NTP drift with our access points, and Trilliant was very diligent in getting to the root cause, working well into the evening and early morning to assist in getting the issue resolved. Trilliant has also responded in a timely manner to requests for configuration changes due to a server migration, even though we didn't have much notice. The Trilliant team is great, and we also appreciate those we work with directly and those behind the scenes.”



Based on the strength of their partnership, Trilliant and Nolin continue to work together on other dashboards that help ensure effective operations to meet the needs of members. For example, a current visualization can be seen in the Nolin RECC office operation center where every group in Nolin RECC is able to view and use the dashboard in their daily work. The dashboard clearly delivers critical information such as meter read performance, a real-time status map, and lists access points in need of service so that grid operators can respond rapidly to disruptions.

Another example of the insights SecureReach® delivers to grid operators is real-time mapping of grid status, outages, and meter voltage levels (as demonstrated in the image above). These maps are currently in development by Trilliant and Nolin to help maintain and adjust the grid based on current conditions.



The Trilliant team is very responsive when issues do occur,” said Jason Mattingly, Meter & Power Use Controller, Nolin RECC. “The team are always available to help with concerns.

About Nolin RECC

Nolin Rural Electric Cooperative provides safe, reliable and affordable electricity to almost 39,000 members across 9 counties. Established as a cooperative in 1938, its mission is to serve Nolin RECC member-owners and the communities in which they live.

Trilliant® solves real-world utility challenges by providing adaptable solutions and building lasting partnerships. We deliver smart technologies that flex with demand, simplify complexity, and future-proof performance across every environment. Our device-independent distributed intelligence platform enables utilities and cities to securely deploy any application on one powerful network, with flexibility and customer control. Delivering solutions for advanced metering infrastructure (AMI), smart metering, smart grids and smart cities, Trilliant connects customers to a more strategic path toward the energy transition.

For more information, please visit www.trilliant.com.

©2026 Trilliant Holdings Inc., its subsidiaries, affiliates and/or licensors. All rights reserved. All trademarks are the property of their owners.